

Emerson, MB

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français

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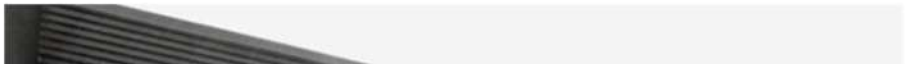
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1. Introduction

This section was last updated: July 2021

Emerson West Lynne









The port is Emerson West Lynne and was named on November 24, 1992 to recognize the two communities of Emerson (located on the east side of the Red

Emerson is the largest land border crossing in Manitoba. As the main route into Manitoba, traffic is varied with people arriving from all over North America. Commercial traffic is the same. Though mainly agricultural in nature, all types of commercial traffic enter at this site. In addition to the highway, commercial goods are also brought up on CN and CP railways.

CBSA ASFC
Emerson, MB
 Prairie Region /
 Région des Prairies



Produced by Emergency Management / Operations Branch, 2013
 Produit par Gestion des urgences, Direction générale des opérations, 2013

Canada



Emerson port of entry. Photo courtesy of Public Services and Procurement Canada, taken July 23.

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2. General Information

2.1 Major Access Routes (Canadian / US)

- Highway 75 / Interstate 29

2.2 Facilities owned by

- CBSA

2.3 Opposite US Port of Entry

- Pembina, ND <https://www.cbp.gov/contact/ports/pembina-area-port>



2.4 Number of Primary Inspection Lines (PIL) booths, designated bilingual lanes, Secondary, Commercial Exam Bays

Primary	Lanes
Passenger-Only	6
Commercial-Only	3
Total Number of Lanes at the Port	9

Note:

- Nexus/ArriveCan lane is a flex lane allowing the port to use it as a NEXUS lane at times and for general traffic at other times.
- Of the 9 total lanes, 5 are multi-functional with bi-level capability.

Secondary	
Secondary Examination Capacity (This is the # of vehicles that can be parked in the secondary examination area plus the tertiary garage)	Traffic 28 spots on traffic under the canopy, 2 bays inside the tertiary garage Commercial 6 spots identified for trucks to park, 3 cargo bays, 1 full enclosed exam bay for a truck and trailer.
Examination Bays (3 bays for commercial trailers and 1 with a scissor lift for small packages) Off load service on site.	2 on traffic, 1 on commercial

Secondary	
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examinations at any one time.



- Kiosque LiveScan Kiosk

2.5 Contraband Detection Equipment

• s.37

2.6 Detector Dog Teams Available

- **s.37**

2.7 Signage

- 2 Border Inspection signs: one located by the commercial office and one by the Travellers office

2.8 Interpreters On-site

- None

2.9 Non-governmental organizations (NGO) for government sponsored refugee reception

- None

2.10 Trusted Travellers Programs available

- NEXUS - NEXUS lane open Monday through Friday 1500 to 1700 hours excluding long weekend Mondays
- FAST - This has changed with the new lanes and booths on commercial. It operates as a FAST first model – Drivers with FAST are given priority.
- FAST /NEXUS Enrolment center (located at USCBP Pembina, ND) open Tuesday through Thursday, 0800 to 1600 hours.

2.11 Greeters and Queuing Officers

- One traffic attendant on high volume weekends and holidays

- Emerson Duty Free Store
- Brokers
- Manitoba Infrastructure & Transportation
- Manitoba Trucking Association
- RCMP
- Town of Emerson
- US CBP

2.13 Other Government Departments (OGDs) On-site

- CFIA (Monday to Friday, from 0800 to 1600)
- PWGSC (Building Maintenance)
- PHAC (7 days a week from 0930-2130)

2.14 CBSA On-site Function

- Intelligence Officer
- Trade (ICECAP)

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3. Human Resources

This section was last updated: July 2021

3.1 Staffing Level

Staffing Level	FY 2014-15	FY 2015-16	FY 2016-17	FY 2017-18	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-2022
Border services officers (BSOs)	67 FT	67FT	54 FT	51	48	53	48	49
Detector Dog (DDS)	s.37							
Student BSOs	0	0	0	0	0	0	0	0
Superintendents	7	7	9	10	11	12	10	11
Chiefs	2	2	3	2	2	2	2	2
Director	1	1	1	1	1	1	1	1
Clerks and administrative support staff	6 FT 3 PT	6 FT 3 PT	6 FT 4 PT	6 FT 3 PT	8 FT 3 PT	9 FT 2 PT	10 FT 3 PT	12 FT 3 PT
Total Staff	82 FT 3PT	82 FT 3 PT	73 FT 4 PT	70 FT 3 PT	70 FT 3 PT	77FT 2PT	72 FT 3 PT	76 FT 3 PT

Source: SMD

3.2 Number of staff bilingual and number of staff fluent in languages other than English and French

- 12 officers are bilingual

3.3 Variable Shift Scheduling Agreement (VSSA) or Other

- VSSA in place: 4/4 rotation, shift of 10 hours.

3.4 Local Training Initiatives to Improve Services Provided by Officers

- Orientation at the time of hiring and Management discusses the topic at staff meetings
- Action Learning sessions
- Participated in Service Excellence Regional Pilot Training
- Secondary Skills Enforcement Training (SSET) to enhance secondary skills
- Client Surveys to determine level of service and provide feedback to staff

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This section was last updated: July 2021

4.1 Number of Travellers

Number of Travellers	FY 2014-15	FY 2015-16	FY 2016-17	FY 2017-18	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
Passengers	1,048,438	912,532	1,265,699	1,280,319	599,834	588,645	18,208	77,163
Conveyance Total	-	-	-	-	276,811	266,323	11,566	40,981
Pedestrians	51	69	76	58	261	183	94	-

Source: CMRS

4.2 Number of Conveyance

Number of conveyance	FY 2014-15	FY 2015-16	FY 2016-17	FY 2017-18	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
Cars	328,756	279,106	n/a	465,248	472,413	944,831	279,375	41,074
Buses	862	785	n/a	585	564	8,382	6	23
Trucks	208,320	202,113	n/a	260,273	266,137	294,124	249,499	226,307

Source: CMRS

Created by : Stefanie Allard

4.3 Peaks and Valleys

- Traffic Peaks: Spring Break (School, usually the last week in March), July & August and every weekend from July to the end of November. Long weekends in particular are busy including the U.S. Thanksgiving weekend
- Traffic Valleys: December through the end of April excluding the Spring break
- Commercial: with a few exceptions fairly consistent throughout the year
- Commercial Peaks: Wednesdays, Thursdays & Fridays
- Commercial Valleys: Sundays

4.5 Number of Enforcement Measures

Enforcement Actions	FY 2014-15	FY 2015-16	FY 2016-17	FY 2017-18	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
K19 Traveller Seizures	*87	37	45	1	144	145	43	67
Narcotics / Drugs / Chemicals	-	-	-	-	73	78	20	33
Child Pornography	-	-	-	-	1	0	0	1
Prohibited Goods - Trav	15	19	21	118	34	51	8	158
K24 (previously) BSF 241 (starting 2013)	328	1,410	411	412	560	531	74	21

Source: * ICES or CMRS

4.6 Documents Issued Related to the Food, Plant, and Animal Program

Number of FPA documents issued	1,805	1,701	1,308	1,601	40	71	115	96

Note: NIL as FPA rep on site processes documentation.

Source: SMD

4.7 Number of Immigration Documents

Type of Immigration Document	FY 2014-15	FY 2015-16	FY 2016-17	FY 2017-18	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
Allowed to Leave	942	715	681	611	552	637	215	340
Inadmissibility Report (Sec. 44)	109	320	329	597	101	86	12	30
Refugee Claims	8	296	105	865	364	225	18	33
Student Permit	111	57	-	252	196	190	51	160
Work Permit	1,064	907	1,210	1497	1,614	1,322	213	433
Permanent Resident	1,723	2,468	1,854	2154	2,097	3,165	42	53
Visitor Record	680	715	673	913	874	598	165	243
TRP	163	150	207	177	132	95	5	28

Forms Issued - Emerson Traffic	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
204 - Amending Accounting Docs (B2)	0	0	0	0
205 - ATA Carnets	90	0	0	1
206 - B116 Duty Free	0	0	0	0
207 - B117 Duty Free	0	0	0	0
208 - B13As Received	71	59	12	0
209 - BSF192s (E24) Issued	45	50	2	3
210 - BSF241s (K24) issued	529	491	35	124
211 - BSF242s (E44) Issued	85	76	11	15
212 - BSF375s (E99) Issued	4	2	0	0
213 - BSF433s (K23A) issued	1	94	2	0
214 - BSF715s (B15s) Issued	17,957	14,979	806	1,924
218 - E29Bs Issued	132	34	43	10
219 - Form 1 Issued - Exempt from RIV Program	366	447	115	193
220 - Form 1 Issued - RIV Program	338	450	121	168
221 - Form 3 Issued	1	5	1	0
223 - K21s Issued	3,861	3,284	224	1,545
224 - E667, E668, E677 Issued	83	125	9	44
225 - BSF186s (B4) Issued	338	197	131	146
227 - BSF616s (A23) Issued	1	1	0	0

Forms Issued - Emerson Traffic	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22

Forms Issued	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
204 - Amending Accounting Docs (B2)	0	0	0	0
205 - ATA Carnets	16	271	132	52
206 - B116 Duty Free	308	301	124	198
207 - B117 Duty Free	0	1	0	0
208 - B13As Received	0	0	0	0
209 - BSF192s (E24) Issued	0	0	0	0
210 - BSF241s (K24) issued	31	40	39	34
211 - BSF242s (E44) Issued	1	1	1	2
212 - BSF375s (E99) Issued	0	0	0	0
213 - BSF433s (K23A) issued	32	1	0	2
214 - BSF715s (B15s) Issued	0	0	0	0
218 - E29Bs Issued	15	335	69	81
219 - Form 1 Issued - Exempt from RIV Program	2,629	1,211	1,512	1,419
220 - Form 1 Issued - RIV Program	846	531	164	142
221 - Form 3 Issued	0	0	0	0
223 - K21s Issued	2,918	2,778	1,396	1,445
224 - E667, E668, E677 Issued	0	0	0	0
225 - BSF186s (B4) Issued	0	0	0	0
227 - BSF616s (A23) Issued	0	0	0	0
228 - All other permits issued	0	0	0	0
229 - Y38 Issued	0	0	0	0

Firearms	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
Number of Non-Resident Firearm Declaration	3,602	3,877	11	2,096

Source: CIC Data Warehouse Cube

Created by: J. Rogers & V.Ma

Updated by: Stefanie Allard - July 2021

4.8 Number of complaints/commendations

	FY 2014-15	FY 2015-16	FY 2016-17	FY 2017-18	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-2022
Complaints	27	29	22	25	15	23	15	6
Commendations	5	9	10	8	2	6	2	3

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5. Risks

This section was last updated: Reviewed August 2020

The following risks have been identified for the **Land Traveller Stream** in the National Border Risk Assessment document :

1. **Prohibited Firearms** - In 2010, IBET was aware of s.37 [REDACTED] are known to smuggle through the POEs. A number of s.37 [REDACTED] with motorcycles gangs, including the Hells Angels in s.37 [REDACTED]. Many of the individuals involved in drug smuggling are believed to be violent criminals. s.37 [REDACTED] s.37 [REDACTED]
2. **Drugs** - Drugs are often encountered at the land border. s.37 [REDACTED] s.37 [REDACTED]

The following vulnerabilities have been identified for the **Land Traveller Stream** in the same document:

1. s.37 [REDACTED]

2. [REDACTED]
3. [REDACTED]

The following risks have been identified for the **Land Commercial Stream** in the [National Border Risk Assessment document](#) :

1. s.37 [REDACTED]
2. **FPA** - A significant volume of fresh produce and live animals enters Canada through commercial land shipments. The potential impact to the Canadian economy, the farming sector, or the health of Canadians could be devastating as a result of the introduction of foreign invasive species or sick livestock.. There is very little information collected on FPA-related infractions at the land border, resulting in a low level of situational awareness.

The following vulnerabilities have been identified for the **Land Commercial Stream** in the same document:

1. s.37 [REDACTED]

2. [REDACTED]
3. [REDACTED]
4. [REDACTED]
5. [REDACTED]

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6. Future Patterns

This section was last updated: July 2021

- Emerson's traveller patterns are greatly influenced by the value of the Canadian dollar. Majority of the traffic is of Canadian origin, returning from the U.S. after shopping. 86.5% of the traffic is now Canadian origin.
- The federal and provincial governments are currently looking at creating a free trade zone in Winnipeg. Funding is also to be provided by both levels of government to expand Centre Port in Winnipeg. Once these 2 projects are completed we expect to see an even greater increase in volumes in the commercial stream. This is because Emerson will be the POE usually used to transport highway goods in and out of the country.

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7. Other

This section was last updated: July 2021

7.1 Business Continuity Planning: Date of Last Update

- August 2021

7.2 After Hours IT Services Available

- Yes

7.3 Pertinent Information Related to the Infrastructure

- The current building was completed in 1999. Unfortunately s.37 When the building was first opened there were the same 6 lanes there is today, but one lane did not have a PIL Booth and was therefore not utilized. There were 2 bi-level booths (lanes 1 and 6) and 2 traffic only lanes which gave the port the ability to run 4 lanes of traffic and 1 lane for commercial at peak periods. When NEXUS was added to the port, an additional PIL Booth was added to lane 4 allowing the port to utilize 5 lanes for traffic and 1 lane for commercial during peak periods. Lane 1 and 5 have the ability to be utilized as either a traffic or commercial booth depending on need. There is s.37 Currently the port experiences line-ups and delays on the busiest days. As the traffic volumes continue to grow, the port will see even greater line-ups and delays because the s.37
- An expansion project started in April 2017 which includes the construction of the 3 new bi-level Commercial PIL booths, a new Commercial Warehouse, and expanding the current tertiary garage by adding a lobby area and additional examination bay to facilitate the clearance of Buses. Construction is now complete.

7.4 Miscellaneous

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